

**UNITED STATES DEPARTMENT OF TRANSPORTATION  
FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION**

**TRUSTED MOVING AND STORAGE  
DBA NATIONWIDE TOP MOVERS  
(USDOT NO. 2160376)**

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) **MC-750828-C**  
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**ORDER TO SHOW CAUSE  
REGARDING SUSPENSION OF OPERATING AUTHORITY  
REGISTRATION**

The United States Department of Transportation (USDOT), Federal Motor Carrier Safety Administration (FMCSA), hereby orders Trusted Moving and Storage dba Nationwide Top Movers to show cause why FMCSA should not suspend its operating authority registration.

By this Show Cause Order, FMCSA finds:

1. Trusted Moving and Storage dba Nationwide Top Movers is a household goods motor carrier, as defined in 49 U.S.C. § 13102(12), and has or has had operating authority registration issued pursuant to 49 U.S.C. § 13902 and 49 C.F.R. part 365.
2. By Order effective November 29, 2012, FMCSA determined that Trusted Moving and Storage is holding hostage household goods of individual shippers in violation of Federal statute and regulations. Trusted Moving and Storage has in its possession and control household goods from approximately 54 individual shippers, including household goods for which Trusted Moving and Storage has knowingly and willfully failed to give up possession in violation of its estimates and contracts after the shipper has tendered payment.

Pursuant to 49 U.S.C. §§ 13905 and 14915(a)(3), FMCSA may suspend the operating authority registration of a motor carrier found holding household goods hostage. FMCSA may suspend the motor carrier's operating authority registration for a period of not less than 12

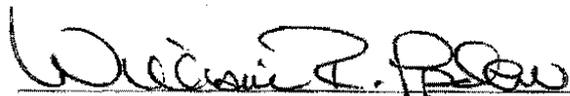
months nor more than 36 months. The force and effect of such suspension extends to and includes any carrier or broker having the same ownership or operational control as the suspended carrier.

If Trusted Moving and Storage dba Nationwide Top Movers disputes the basis for this order and/or the findings herein, within thirty (30) calendar days of the service date of this Order, it must present evidence to demonstrate that its operating authority registration should not be suspended in accordance with 49 U.S.C. §§ 13905 and 14915(a)(3). This evidence, including all supporting documentation, must be sent to:

William R. Paden  
Regional Field Administrator, Western Service Center  
Federal Motor Carrier Safety Administration  
12600 West Colfax Avenue, Suite B-300  
Lakewood, CO 80215

Failure to present evidence within thirty (30) days of service of this order as described above will result in a Decision adopting as final the findings in this Order to Show Cause and suspending Trusted Moving and Storage dba Nationwide Top Movers' operating authority registration.

Issued and served this 3<sup>rd</sup> day of December 2012



William R. Paden, Regional Field Administrator  
Western Service Center  
United States Department of Transportation  
Federal Motor Carrier Safety Administration

CERTIFICATE OF SERVICE

This is to certify that on the 3<sup>rd</sup> day of December 2012, the undersigned served, as specified, the designated number of copies of the Order to Show Cause Regarding Suspension of Operating Authority Registration to each of the parties listed below:

Trusted Moving and Storage, Inc. dba Nationwide Top Movers 750 Walsh Avenue Santa Clara, CA 95050	One Copy UPS Tracking # 1ZA4762T0390519551
William R. Paden Regional Field Administrator Federal Motor Carrier Safety Administration Western Service Center 12600 West Colfax Avenue, Suite B-300 Lakewood, CO 80215	One Copy Internal Mail

Connie A. Liel