

Federal Motor Carrier Safety Administration

CSA 2010 Update Division Administrators' Meeting

April 7, 2009



You've already heard...

- CSA 2010 will improve safety performance of carriers and drivers through:
 - New Safety Measurement System (SMS)
 - Comprehensive Intervention Process
 - Safety Fitness Determination
 - NPRM – Summer 2009

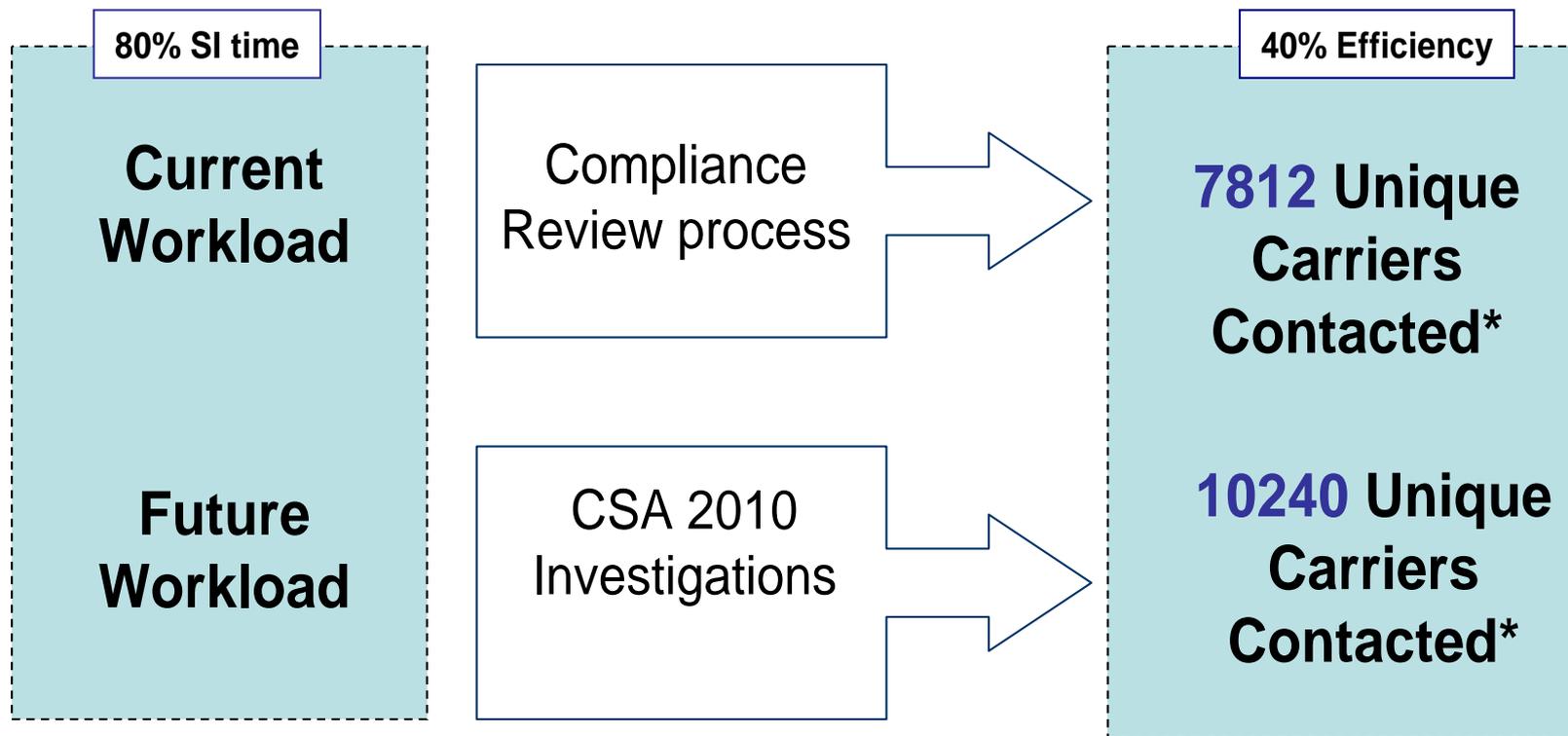


Preliminary Field Test Results

- Preliminary test results are supporting expectations of CSA 2010 Operational Model
 - More carriers being contacted
 - More investigations being performed
- Preliminary analysis results indicate
 - carriers subject to the CSA 2010 process are showing improvements in their safety performance
 - CSA 2010 process is better at identifying and correcting behaviors leading to crashes (BASICs)

What's going to change? Workload?

Your Division should be able to contact approximately 40% more unique carriers with the time they currently spend on CRs.

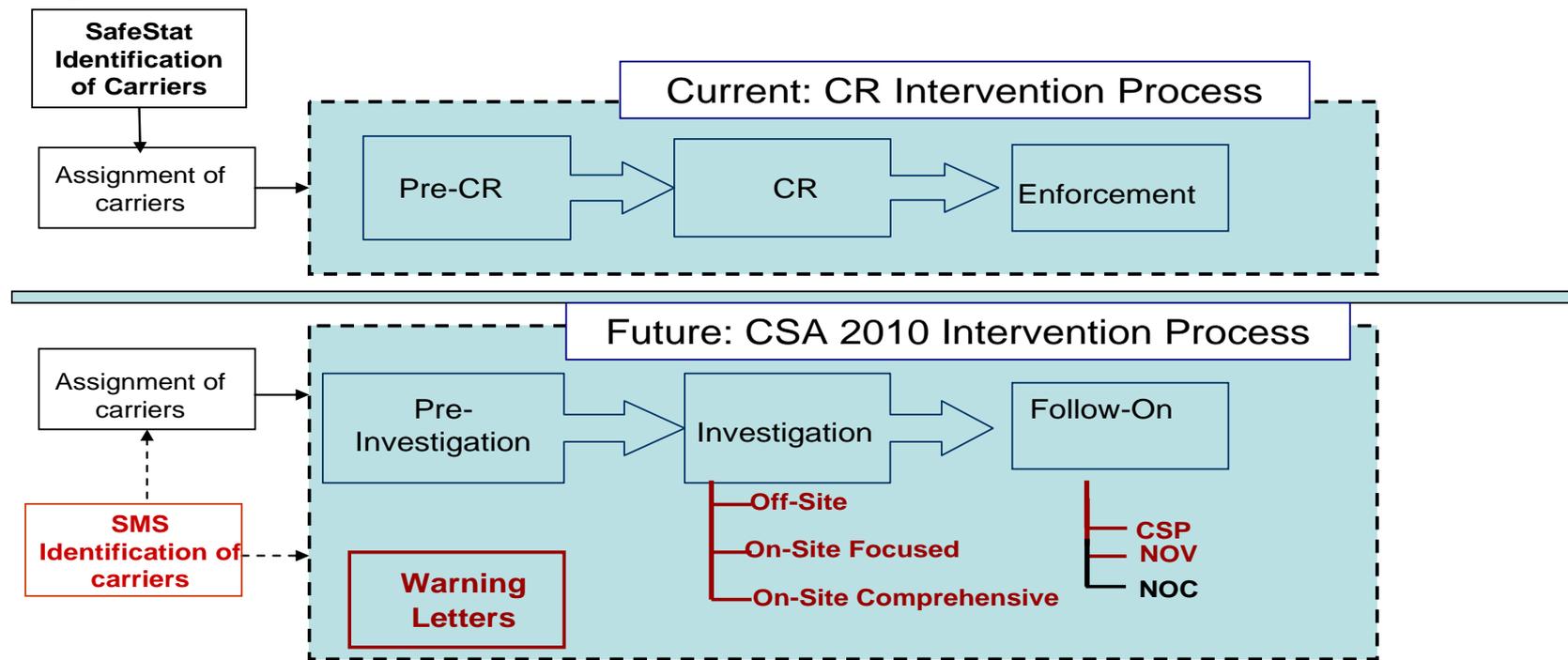


*by Federal SIs

**Resource and Safety Impact Analysis Study

More carriers, same resources?

Your Division will have additional tools, including investigation options (e.g., focused onsite & offsite), warning letters and follow-on options to address to safety problems



Preliminary Field Test Output

Phase II: Oct '08 – Mar '09

Field Test data of investigation options:

Completed Investigations		
Investigation Type	Test Group	Control Group
Offsite	168	N/A
Onsite Focused	206	N/A
Onsite Comprehensive	86	266
Total Completed	460	266

Preliminary Field Test Output

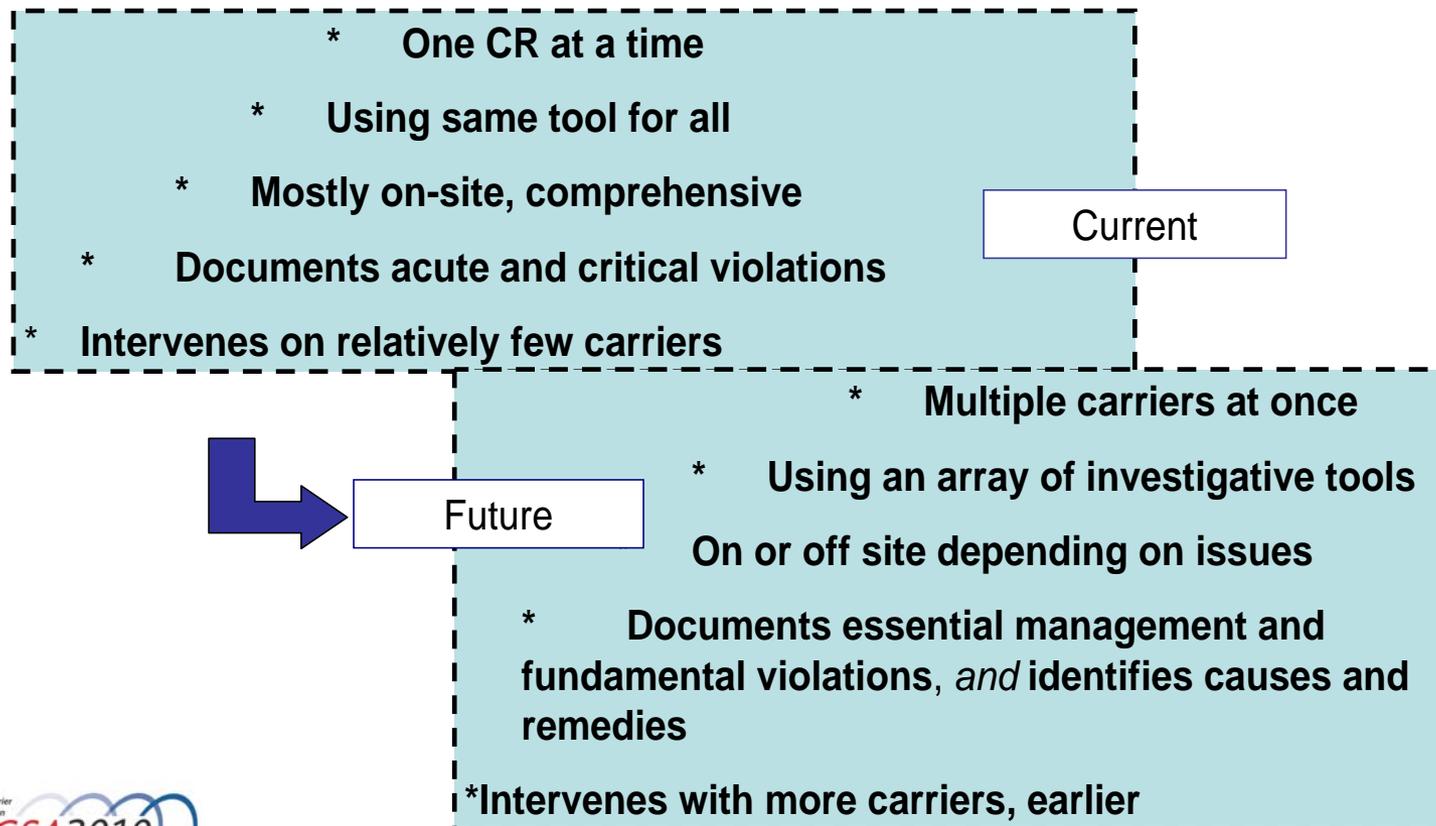
Phase II: Oct '08 – Mar '09

Field Test data of resulting enforcements as well as other follow-on activities:

Post-Investigation Corrective Actions Type	Test Group	Control Group
Cooperative Safety Plans (CSP)	190	N/A
Notices of Violation (NOV)	4	N/A
Notices of Claim (NOC)	63	74
Total Follow-on Corrective Actions	257	74
Corrective Actions As Percentage of Completed Investigations	55.90%	27.80%

Changes to what your people do?

Your SIs will apply their investigative and enforcement skills a little differently; Divisions will have tools to help investigate and to manage and track assignments.





What is going to happen, when?

CSA 2010 Implementation Plan Elements

Core Elements

July 2010

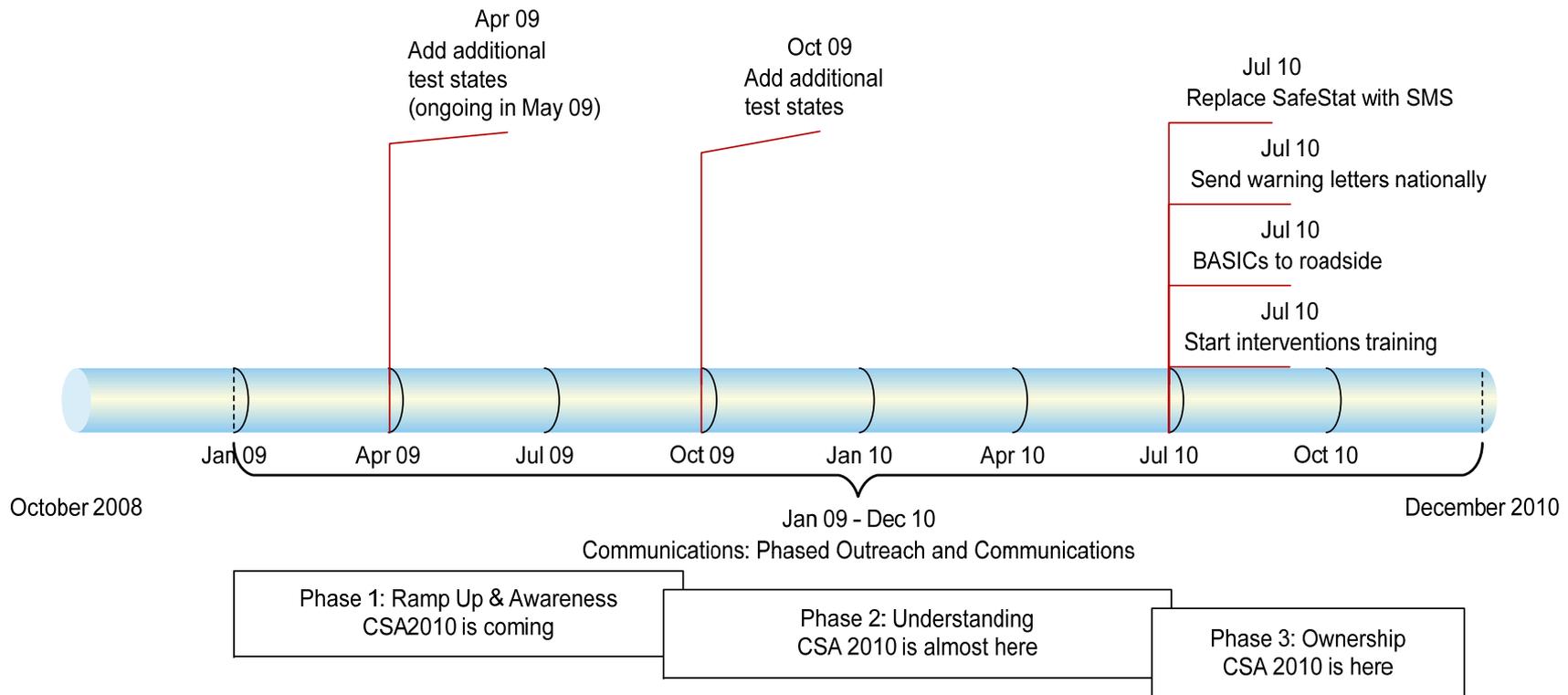
- Replace SafeStat with SMS
- Send warning letters nationwide
- Inspect carriers with deficient BASICs
- Finalize Intervention Process

Enabling Elements

Ongoing through 2010

- Information Technology
- Workforce Planning
- Training (July thru December 2010)
- Outreach and Communications

National Implementation Timeline





SMS will replace SafeStat

- Starting in July 2010, you will assign carriers to SIs from a list generated by SMS
- SMS will identify high-risk carriers as SafeStat does today
 - Current A/Bs will be incorporated into priority lists



Warning Letters will be sent nationwide

- Beginning in July 2010, carriers in your State who exceed the intervention threshold in a BASIC(s) will receive a CSA 2010 Warning Letter
 - Warning letters are automatically generated on a monthly basis
 - System tracks whether or not carriers check their results
 - In Phase I of Test, 50% of carriers receiving warning letters checked their results in CSI



Deficient BASICs to roadside inspectors

- In July 2010, roadside inspectors in all States using ISS/Query Central will be able to see which carriers exceed BASIC thresholds
- CSMS and BASICs values will replace SafeStat and SEA values in roadside systems such as ISS, Query Central and State CVIEWs
- Carriers whose BASIC scores exceed the threshold will be “Inspect” (red light) in ISS



Interventions will be rolled out...

- Starting in July 2010, states will be incorporated into the new intervention process on a rolling basis
- FMCSA will train States on how to conduct CSA 2010 interventions
 - Classroom training with case studies
- Once trained, your State will operate under the new system
- All States operating in new environment by January 2011



CSA 2010 Implementation Enabling Elements

- **Information Technology**
 - Better tools to do the work
- **Outreach and Communication**
 - DAs are a critical communication lynchpin
 - CSA 2010 Website as communications centerpiece
 - Educating/preparing FMCSA staff to spread word to state partners. FMCSA & State partners inform the industry
 - Team will solicit input from you. What do you need to accomplish the task of communicating CSA 2010?



CSA 2010 Implementation Enabling Elements

- Training
 - CSA 2010 Training team working with NTC to develop training plan for all States for interventions rollout.
Currently:
 - One-week, hands-on training course occurs 1 month before switch-over
 - Pre-requisite Webinar
- Workforce Analysis
 - Team is composed of field staff
 - Conducted study to identify changes to workforce skills (SI focus), roles & responsibilities
 - Charged with developing transition plans to stand up the workforce for CSA 2010 national implementation



What can you do now?

- Attend one of the CSA 2010 Panel Discussion sessions tomorrow
 - Come hear from your peers about their experiences with CSA 2010 to date
- Send your constructive CSA 2010 comments and questions through website: www.fmcsa.dot.gov/csa2010
 - In addition to responding directly to you, your questions can be used to educate others
- Start talking about CSA 2010 to your team and State partners
 - Encourage open dialogue between all stakeholders
 - Communication materials will be provided soon



We want to hear from you...

Questions? Comments?