

National Training Center Update

**National State Programs Managers
Meeting
July 8-9, 2009**



U.S. Department of Transportation

Federal Motor Carrier Safety Administration

NTC Mission

- Our Mission is to develop and deliver initial and recurring training and instruction that provides knowledge, skills, and abilities resulting in highly effective motor carrier enforcement officials and safety professionals and practitioners

NTC Goals

- Modernize training by:
 - Conducting a full review of all courses focusing on ensuring the highest standards of learning
 - Developing of a robust distance learning program
- Maximize efficiency by:
 - Implementing just-in-time printing and delivery of course materials
 - Putting in-place a flexible contract mechanism to meet changing training requirements
 - Initiating a new organizational structure to better address FMCSA training needs
 - Initiating web-based course scheduling

National Training Center Organization

NATIONAL TRAINING CENTER

Joe DeLorenzo, Director
Amy Houser, Deputy Director
Laura Moore, Administrative Officer
Vanessa Sizer, Program Specialist

DRUG INTERDICTION ASSISTANCE PROGRAM

Bob Thomasson, Program Manager
Shannon Chelf, Course Manager

SAFETY PROGRAMS

Julie Lane, Training Manager
Margie McQueen, Academy Program Manager
Dick Morrison, Roadside Programs Manager
Gerald Keifer, Audits and Investigations Manager

PROFESSIONAL DEVELOPMENT

Dwain Harrell, Training Manager

CSA 2010

Steve Piwowarski, Training Manager

CURRICULUM MANAGEMENT

Curtis Allen, Training Manager
John Waters, Instructional
Program Specialist

What NTC Does

- The Safety Training Program
 - Provides basic to advanced skills to Federal and State investigators, auditors and inspectors and an academy training program for new FMCSA enforcement personnel.
- The CSA 2010 Training Program
 - Will provide training for all Federal and State field staff that are conducting compliance reviews as well as those in supporting roles.

What NTC Does

- The Drug Interdiction and Assistance Program (DIAP)
 - Provides training to Federal and State law enforcement officials across North America to enhance their ability to identify the criminal use of commercial motor vehicles to transport illegal drugs and other contraband.
- The Professional Development Program
 - Provides supervisory, management and leadership training, in addition to other job related skills.

Safety Program

- Organization/Personnel
 - New Safety Training Manager (Federal and State Programs)
 - Full-time Academy Training Manager/Instructor
 - 2 Full-time Instructors/Course Managers
- Partnering
 - Collaboration with CVSA and state partners (Training Committee and Executive Committee)
 - Launch of new website with web-based scheduling of courses
 - Enhancement of communication between HQ and the field
 - Initiation of webinars on policies and rulemakings

Safety Program

- Distance Learning
 - Web based courses
 - Safe Food Awareness
 - New Entrant
 - Webinars – 1000+ trained with 98% positive ratings
 - Denial of Access Policy
 - Supplemental Policy on Assessing Maximum Fines Under Section 222
 - Intermodal Equipment Providers Rule
 - Web-based regulatory courses
 - Hours of Service - Part 395
 - Continued move to blended learning

Safety Program

- Curriculum Improvements
 - Complete review and redesign of all courses and Academy
 - Compliance with modern curriculum standards
 - Distance learning in pre-requisite and/or refresher material
 - Redesign and standardization of course materials
 - Inclusion of job-related hands-on/practice opportunities
 - Exam validation and movement to web-based testing
 - New evaluation processes
 - Accreditation
 - New course developments
 - Advanced Drug and Alcohol

CSA 2010

- Organization/Personnel
 - Program Manager/Instructor
- Curriculum Improvements
 - Focus on the planning, efficiency, and execution to streamline training rollout
 - Web-based regulatory courses
 - Pre-requisite webinars
 - Ensure consistency with NTC training approach to fully integrate CSA 2010 training in overall Safety Training curriculum

Professional Development

- Organization/Personnel
 - New training Manager/Instructor
- Curriculum Improvements
 - Consolidate agency training efforts
 - Develop complete supervisory, management, and leadership training program with HR and the Human Capital Working Group
 - Revise Employee Tuition Assistance policy
 - Develop mission focused FMCSA Orientation
 - Provide training on eLMS

NTC Website

<http://www.fmcsa.dot.gov/ntc>



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Mission Statement

The National Training Center (NTC) serves as the national focal point for the development and delivery of motor carrier safety training to enhance the capabilities of participating Federal, State, and local government officials.

The fundamental goal of the Federal Motor Carrier Safety Administration is to reduce fatalities, injuries, and commercial vehicle crashes. The mission of the NTC is to provide high quality motor carrier safety and law enforcement training to its customers to assist us in achieving our goal.

The NTC is responsible for training in the areas of commercial driver and vehicle inspection, drug interdiction, intelligent transportation systems, compliance and enforcement, highway safety, education and outreach, and program management and support.

The State training courses are presented at various field locations nationwide. There is no tuition cost to the requesting agency.

Course Catalog



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Related Links

Course Catalog

Audits & Investigations Courses

Course #	Name
510034	Advanced Drug and Alcohol Investigative Techniques
510006	Commercial Motor Vehicle Safety & Grants Management
510003	Compliance Review
38190	Electronic On-Board Recorders
510004	Enforcement Procedures
510026	Household Goods Compliance and Enforcement
510022	New Entrant Safety Audit Course
510021	New Entrant Safety Audit Workshop
510043	Roadside Enforcement
510007	Skill Performance Evaluation

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Related Links

FMCSA

Online Schedule Intake

Class Information

Course: [48179] Instructor Development - Cargo Tank Inspection

Class Length: 5 Days

Start Date:  * - **End Date:**

Number of Students: 10

Course Status: Open / Full

Instructors

Required number of Associate Staff Instructors:

None 1 2

If using "In-State" Associate Staff Instructors, please list by name:

Instructor 1 First Name

Instructor 1 Last Name

Instructor 2 First Name

Instructor 2 Last Name

Instructor 3 First Name

Instructor 3 Last Name

Schedule Intake (cont'd.)

Point of Contact

Title:

First Name: -

Last Name: -

Office Phone:

Mobile Phone:

Email: -

Address: -

Address 2:

City: -

State: -

ZIP/Postal Code: -

Class Location

Facility Name:

Address: -

Address 2:

City: -

State: -

ZIP/Postal Code: -

Material Shipping Address

- Same as point of contact address
- Same as class location address
- Alternate shipping address

Notes

Edit Schedule Intake



National Training Center
Federal Motor Carrier Safety Administration

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Schedule Intakes

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Edit	Course	Date	Location	Instr.	Students	Open?	Status
	Instructor Development - Compliance Review	07/20/09 - 07/24/09	New York, New York	2	10	✓	Submitted
	Instructor Development - Cargo Tank Inspection	09/14/09 - 09/18/09	Fairfax, Virginia	2	10	✓	Submitted

Next Version of the Website

- Automated Web-based Information, including email notifications
 - Instructor Selection
 - Shipping of Course Materials
 - Travel
 - Class Close-out
 - Student Roster
 - Grades
 - Certificates

Questions?

Contact Information:

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